

# Tiree Broadband

Units 1 & 2, The Island Centre, Crossapol, Isle of Tiree, PA77 6UP



<b>Date/Time</b>	28 <sup>th</sup> November 2023, 7.30pm
<b>Location</b>	ZOOM (Video Conference)
<b>Attendees</b>	<b>Trust Directors:</b> Rhoda Meek (RM, Chair), Andrea MacArthur (AMA), Colin Woodcock (CW), Iain MacDonald (IMD) , Myra Brown (MB) <b>Subcontractors:</b> Mark Vale (MV) <b>Trust Staff:</b> Inge Armstrong (IA, minutes), Augustijn van Gaalen (AvG)
<b>Apologies</b>	Eoghann MacGregor (EMG)
<b>No Apologies</b>	

## 1. Welcome and Apologies

RM welcomed all to the meeting. Apologies were received from Phyl Meyer and Eoghann MacGregor.

## 1. Declaration of Conflict of Interest

None were raised.

## 2. Minutes of Previous Meeting and Matters Arising

Minutes were approved by proposed by Andrea MacArthur, seconded by Colin Woodcock

	<b>Action</b>	<b>Owner</b>	<b>Due Date</b>
<b>10</b>	IMD will follow up with Karl Hughes regarding the repeater at his campsite.	MV	22 Aug 23
<b>12</b>	Purchase and install two ends of the long-range point to point link.	MV	Completed
<b>17</b>	Trust Staff will receive technical support training and a set of equipment left in the office to be used for phone talk throughs.	MV	Ongoing
<b>16</b>	R100 - MV will contact Duncan Nisbet at Scottish Government by email asking for clarity on the subject of charges for consumers of connecting them from the adopted road to property.	MV	22 Aug 23
<b>18</b>	Options for creating a video for sharing with customers on multiple platforms using different methods (including a paper instruction sheet) to be explored and put in place with support from TCDT Staff.	MV/PM	Ongoing
<b>19</b>	A list of properties affected with a plan for dish replacement by priority to be prepared.	MV	Ongoing
<b>20</b>	Materials to be ordered to complete the job as per action 19.	MV	completed

21	Investigate the UPS issue at the TCDT Office further and define the best options for replacement as soon as possible.	MV	completed
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Action: 12 There are some technical issues with it, especially in wet weather, MV hesitate to go with a 60g kit. Action Closed

Action: 19 Materials have been purchased to commence on the replacement. Thirty to be replaced. Struggling to find installation dates on the various dishes that need replacement, half which are holiday homes. Action closed

### 3. Operations

The main link between Ben Gott and the trust offices has failed (back in October), it has been replaced with a point-to-point link (60G frequency kit), the only issue with it is it is affected by rain, this reduces its capacity. The old kit worked on a heavily licensed (18 ghz) frequency and are custom made which costs £10 000 to buy, and we pay Ofcom about £1500 per year to operate in that frequency, a replacement radio would be about £800 to buy and one-off licence fee one of £25 to ofcom. The 18ghz only gave us 400 meg (so slower at its peak), but was not affected by rain fade, to increase this to 800 meg we would then need to buy more equipment and it would pay for a 2<sup>nd</sup> licence which will make the operating fee £3k per year. A solution could be to split the distance between the relay, to find a location closer to Ben Gott is a problem, the surgery could be an option (this would require two dishes on either side of the building). A solution needs to be found to resolve this issue.

MV to possible speak to surgery about this option.

**ACTION (22) MV**

Operationally - a few of the larger disks on the island have been replaced, and there is a list of those that will need to be replaced and we have a stock of dishes to replace those. The UPS (uninterruptible power supply) has been replaced at the Trust offices.

### 4. R100 Project Update

An R100 updated has been received from Nisbet still on track for 2025.

### 5. Finance

CIT Donation of £7500 to the trust.

**Proposed and approved by all directors.**

### 6. AOCB

#### Business Units

Update on the business unit's connection, the fibre is on order (this is only an option for new builds), so there unable to be accessed for the Trust offices, etc. BT not confirmed the date of installation (beginning of the new year). CIT to contribute towards the installation, to be confirmed. 1GB fibre to be supplied, overfill to feed into Tiree Broadband, MV been on site to look at cabling between the unit and to the offices.

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## Analogue lines

It was asked if the fibre being supplied to the business units overflow could be used to provide the service for analogue lines. This is not possible to use the Tiree Broadband for phone lines, BT will need to provide a service until a solution provided. BT long term plan is to provide Fibre to all households with in Tiree, no time scale on this.

## 7. Date of next meeting

Tuesday - 27<sup>th</sup> February 2024 – 730pm